

SERVICE PACK 52

Application	Chreos
Service Pack	52
Requirements	Service Pack 51 (SP51)
Warnings <ul style="list-style-type: none"> - New database - Non-english language - Integrated web sites - Chreos plug-ins - Service pack size 	<p>This release includes a new edition of the Firebird database software. It is critical that the installation instructions below are followed and the service pack is run on each machine.</p> <p>If you run Chreos Client from shared folder you still need to run this service pack on each machine.</p> <p>If you have been entering data in other than English please contact Chreos support for us to determine whether you will suffer any data distortion in the upgrade.</p> <p>If you have a web site that integrates with Chreos in some way please contact Chreos support for updated scripts before running this service pack.</p> <p>If you have a Chreos plug-in please contact Chreos support for a release compatible with SP52 before running this service pack.</p> <p>This service pack is around 100MB in size. In order to run it on each machine it may be expedient for you to download it once and copy it around each machine rather than download it multiple times.</p>

Installing SP52

One of the major changes in SP 52 is an upgrade to the Firebird database system used by **Chreos**. This upgrade allows for increased performance, unicode support and a number of new database features. The service pack attempts to detect which version of Firebird you are currently running. If you are running any version of Firebird less than 2.5 the service pack will prompt you to manually uninstall it.

To do so exit the Service pack installer, remove Firebird and then run the SP again. The following instructions are a guide on how to remove your current version of Firebird.

Depending on your version of windows do the following:

- Windows XP
 - Click the Windows 'Start' button and select 'Control panel' from the right hand part of the list.
 - Select 'Add or Remove Programs' in 'Control panel'. If you cannot see this option try changing to classic view.
 - In the list of currently installed programs select 'Firebird 2.x.xxxx' in the list and click the [Remove] button on the right.
- Windows Vista / Win 7
 - Click the Windows 'Start' button and select 'Control panel' from the list on the right.
 - Select 'Programs and Features' in 'Control panel'.
 - In the list of currently installed programs select 'Firebird 2.x.xxxx' in the list and click the [Uninstall] option that appears above the list.
- Windows 8
 - In the 'Start' menu screen type 'Control Panel' until you see 'Control Panel' displayed in the search list.
 - Click 'Control Panel'
 - Select 'Programs and Features' in 'Control panel'.
 - In the list of currently installed programs select 'Firebird 2.x.xxxx' in the list and click the [Uninstall] option that appears above the list.

Regardless of your Windows version do not remove the 'Firebird / interBase(r) ODBC driver' entry from the programs list.

Once Firebird is removed. Re-run the service pack. This should now prompt you to install Firebird. Depending on your system you may be given some of the following options:

- Client or Server install. Choose Server install for the machine(s) running **Chreos** Server and the client install for all others.

- 32 Bit or 64 Bit. If your operating system is 64 Bit you can install the 64Bit version of Firebird. This is recommended for Chreos Server installs where the machine is 64 Bit.

Major Features

This release.

- **Chreos** has been rebranded with new logo and slogans. These appear on the background screen in Chreos, on the websites, and the like.
- There are completely new support resources available via two new websites.
- Crystal Report, the application we use for report production has been upgraded.
- Firebird database has been upgraded for version 2.5 to allow you better performance and access to storing and using a large range of languages.
- Chreos Licencing has been upgraded making the process much easier for the user.
- The Price book module has undergone major changes allowing it to be used for bulk importing of stock, etc.
- Users can now manage the company's pricing structure automatically.

Support and Information Services

- We have built two new websites for **Chreos**.
 - www.chreos.com is full of information about
 - The functionality available to you in **Chreos**
 - How others are using it.
 - The sorts of support services that are available to you.
 - Other options that you have with us - like websites, gift vouchers and handheld devices.
 - www.support.chreos.com is the new support site. It contains
 - All the documentation in the form of Information sheets, Task sheets, Technical documents, and Release notes.
 - Full search capabilities on the above at the name, category and text levels.
 - **Chreos** service packs, Installers and associated utilities for downloading.

- A variety of forms for completing and seeking support from the Support services at **Chreos**.
- More is being added frequently.
- To access this website you have to either go directly to it and enter your Company id (found on the registration page – ‘Maintenance > Advanced access > Registration’) as your password, or access it directly from within **Chreos** without needing to manually log in.

From within Chreos you can access the site by

- Hitting <F1> on any Chreos Client screen other than the one that shows when it first starts.
- Go to ‘Help’, ‘Latest Chreos files’, ‘Email support’, or ‘Report problem’ in the ‘Help’ menu of Chreos Client.

Chreos licencing

- The Chreos licencing has been moved on-line. Every so often Chreos will check to see if there is new licencing information for it. It will then act on the information it receives. This means
 - You will no longer have to enter new licence numbers when your subscription renews or you want to add additional modules or users.
 - The difficult process of changing the licenced name or address is removed as it is now part of the licence details we store here and supply to licence requests from Chreos automatically.
 - We are able to keep track of what version you are on and focus the support to that.

This requires a periodic internet link. If you have significant internet issues over a period of time there is an alternative system where we can supply a file to install.

Receiving updates to the licencing can be triggered on demand but clicking on [Refresh licence details] at ‘Maintenance > Advanced access > Registration’.

General system

- The backup system has had a minor change to correctly deal with the spelling of month names in languages other than English.
- Added ability to disable SSL for backup transfers. This should only be done in consultation with **Chreos** support.

- ‘Help’, ‘Latest files’, ‘Email support’, and ‘Report an issue’ now link to our new support website - your one stop place for help with **Chreos**.
- Tax Type Return Codes. A new combo box has been added to the consumption tax Types setup screen called “Position on <Tax> return” where ‘<Tax>’ is the name of consumption tax in your country. This combo will display a list of codes pre-defined for a country relating to which tax types are used for calculations in "tax return" reports. They need to be selected to match the place where the data from each tax type will appear on a report. Some can be used multiple time. Some tax types will not have one.

So far we have developed reports to work with these setting for the New Zealand GST return and the Australian ‘GST calculation worksheet for BAS’ which are currently in testing. Please contact us about availability when you are ready to use them. We will develop reports for other countries on request.

The setup screen is at ‘Maintenance > Setup > System > Consumption Tax’ and then click the [Edit<Tax> types] button in the top, right hand corner.

- Within Chreos significant work has been done to improve performance and stability. A large number of minor irritants have also been dealt with.

Clients

- SP 51a **Chreos** was changed to prevent non diminishing items from being converted to packing slip. Instead they would be brought through to the invoice when the packing slip became an invoice. This has proven beneficial for orders coming from websites but some situations have come to light where this functionality is inappropriate. To rectify this there is a new check box option at
 'Setup > System > Clients > Transactions
 called
 “Allow non-diminishing order items to be converted to packing slip”
 which defaults to unticked. Tick it if you need to be able to have non-diminishing items come through to packing slip from some conversion options.
- Immediately before the above setting is a tick box to flag whether you automatically want non-diminishing items on an order when any other item from the same order is converted to invoice. These two settings would generally work together.

- 'Head office' link setup in the Client Management screen can now be cancelled with the addition of a disconnect button.
- Region choices have been limited to only include trading branches in
 - 'Clients > Advanced > Change Client Ownership'
 - 'Client > Enquiry'.
- The list of packing slips at Print > Transactions > Packing Slips can now be filtered in a variety of ways to allow (re)printing and emailing of subsets of them.

Stock

- It is now possible to define your company's pricing structure. A pricing structure is where you also use key price points and move prices to them. Eg.
 - a) Ensuring values under \$10 all end in 95 cents (round up or down).
 - b) Ensuring values greater than or equal to \$10 are in \$5 increments.

This can now all be automated in Chreos.

Pricing structure are set up at

Maintenance > Setup > System > Stock > Pricing structure
and apply to a wide variety of screens.

Generally anywhere where the normal selling price can be changed, either one by one or in bulk, the selling price is now affected by this. Alternative pricing, discounting and custom pricing on specific sales is not affected.

We currently have Task sheets in production giving details on how these work and how to manage them. We will send out an email as soon as the documentation is available but in the meantime it is available for use.

- A major issue with the display of quantity and price of serial tracked items in the Shift-F2 screen has been addressed. We need to hear from anyone still experiencing issues in this area.
- The 'Stock > Adjust stock > Stock min/max adjustment for all regions' screen 'Stock > Adjust stock > Stock min/max adjustment current Region' screen have been changed to allow filtering based on the 4 user definable drop-down fields in stock management.

Kits

- Kits are now supported in recurring invoices.

Bill of Materials

- The default functionality (since 2006) is that when a new Bill of Materials (BOM) recipe is created OR an existing recipe is edited, the system recosts the BOM item based on the new recipe costing.

This is now optional with a 'Re-cost BOM item on recipe add / edit' setting has been added in 'Maintenance > Setup > System > Modules > Stock > General 1'. The default is to behave as previous.

Price Book

- The Price Book has been completely rewritten to allow
 - Bulk loading of products with much more data than before.
 - The setting up of pricing structures for each supplier that take into account their listed price, the currency the data is in and different margins for identifiable sub-ranges.
 - The integration of the company's pricing structure (see above) for further refining selling price.
 - The identification of new products vs those that are already in Stock Management.
 - The bulk import from Price book to Stock Management of a selected subset of product using a Stock template for fields that are not set in the data.
 - The ability to produce reports that link stock in Stock Management with Stock in PriceBook (eg. For comparing Chreos and new supplier costs or recommended selling price).

We currently have Task sheets in production giving details on how Price Book now works. We will send out an email as soon as the documentation is available but in the meantime it is available for use.

Point of Sale

- In POS when the selected Client has an account, the Address box contracts to display the total account balance (including future balance).

These service pack release notes are a support document related to the use of Chreos from Wild Software Ltd. It does not in any way constitute, nor is it intended to constitute or be used as, accounting or legal advice. Because Chreos is subject to a process of continuous improvement Wild Software Ltd cannot guarantee that the user's version of Chreos will be identical to the one described herein.

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